

2011 CAPHC Annual Conference

“Exploring the Future of Children’s Health Care -
What Can We Expect? How Do We Prepare?”



Westin Ottawa & Ottawa Convention Centre
Ottawa, Ontario • October 16-19, 2011

Preliminary Program



CAPHC

CANADIAN ASSOCIATION OF PAEDIATRIC HEALTH CENTRES
ASSOCIATION CANADIENNE DES CENTRES DE SANTÉ PÉDIATRIQUES

Welcome to our Nation's Capital!

On behalf of the Canadian Association of Paediatric Health Centres (CAPHC), our 2011 Conference Planning Committee and our Children's Hospital of Eastern Ontario (CHEO) hosts, it is our pleasure to welcome you to our nation's capital and to CAPHC's 2011 Annual Conference - *"Exploring the Future of Children's Health Care - What Can We Expect? How Do We Prepare?"*.

Today's children and youth are tomorrow's leaders. How do we ensure this generation grows up healthy, in body and in mind? How do we create and sustain a healthcare system that responds to the needs of this vulnerable population? As healthcare professionals, how will we respond to the anticipated changes in the future of healthcare delivery; the impact of technology in the immediate and long term future, as well as our acceptance and/or resistance to the role of social media in our respective practices?

We all believe in the future of our country and in the health and well-being of our children and youth. As healthcare providers and leaders, policy and decision makers and consumers, we have a shared obligation to ensure a solid and healthy future for all children and youth as they transition to adulthood. This year's Annual Conference will welcome nationally renowned health care advocates and many content experts who will lead and deliver highly relevant and thought provoking sessions that will address both the challenges and opportunities of our changing times.

All sessions will be population focused and are being planned to ensure a "value add" for all our delegates!

Our 2011 exhibits and poster sessions will be presented at the beautiful Westin Ottawa and will be bigger and better than ever! This year's conference facility will provide a spacious venue and opportunity for all delegates to network and showcase innovative research and health service delivery initiatives.

The 2011 CAPHC Annual Conference promises many exciting and highly relevant collaborative opportunities for all delegates. Be sure to take advantage of the early bird discount by registering before August 22, 2011.

Additional conference program information, call for poster abstracts and on-line registration can be found on the CAPHC website at www.conference.caphc.org.

We look forward to seeing you in Ottawa!



Susan Richardson
Vice President, Professional Services
Children's Hospital of Eastern Ontario
Chair, CAPHC Board of Directors



Elaine Orrbine
President & Chief Executive Officer
Canadian Association of Paediatric Health Centres
(CAPHC)

About the 2011 CAPHC Annual Conference

The CAPHC Annual Conference is the largest annual meeting of the child and youth healthcare provider community in Canada. The conference engages a broad stakeholder group that includes Hospital CEOs, Chief Financial Officers, Senior Administrators, Physicians, Clinical Directors, Multidisciplinary Practitioners, Policy Makers, Researchers, Families, Youth and many others.

As part of the CAPHC tradition, the Annual Conference will showcase the emergence of effective and innovative models of care, as well as highlight the needs, challenges and strategies to ensure access to the very best healthcare for all children and youth.

The Annual Conference draws attention to the true collaborative nature of the CAPHC community and will highlight many national partnerships and collaborative programs with the CAPHC Patient Safety Collaborative, CAPHC-Canadian Paediatric Decision Support Network (CPDSN), Canadian Child and Youth Health Coalition, the Infant, Child and Youth Mental Health Consortium, the Canadian Family Advisory Network, the Canadian Network of Child and Youth Rehabilitation, and many more!

All programming will engage the delegates in open discussion and provide all with an opportunity to share and learn in a highly collaborative setting!

Key Dates

Abstract Submission Opens	April 11, 2011
Registration Opens	May 2, 2011
Accommodation Booking Opens	May 2, 2011
Abstract Submission Closes	May 31, 2011
Early Bird Registration Closes	August 22, 2011

For more information about CAPHC or the 2011 CAPHC Annual Conference please visit the CAPHC website at: www.conference.caphc.org or email: CAPHCinfo@advance-group.com.

2011 CAPHC Conference Planning Committee



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2011 Key Note Speaker

Dr. Michael Evans



“Health 2.0 + Patient Engagement: Why we are missing the Panda and need to be more like Jerry Garcia”

CAPHC is honoured to welcome Dr. Michael Evans as our 2011 Key Note Speaker.

In this keynote presentation, Dr. Evans will be explaining why stories trump data, how individuals can trump organizations, and how you can redesign your healthcare. He will go from “big picture Health 2.0” to “small picture examples of innovation” from his Health Design Lab and other best practices. Participants will not only get up to speed on how patients are solving health problems, but also will be inspired to think about how they can engage the patients they care for.

Dr. Michael Evans received his BA in English Literature from McGill University in 1985 and his MD from McMaster University in 1993. He is a family physician and is an Associate Professor in the Departments of Family Medicine and Public Health at the University of Toronto.

Dr. Evans' current focus is using designed media to better inform Canadians about health. He is founding director of the recently launched Health Design Lab at the Li Ka Shing Knowledge Institute of St. Michael's Hospital. The lab is redefining “interdisciplinary” as it is fusing diverse skill sets that range from film makers and marketers to designers and media experts and combining them with clinicians, researchers and patients.

Dr. Evans also engages the public through his work with common media whether through his *Evidence-Based Radio* show on CBC radio's *Fresh Air*, his column in *The Globe & Mail*, or other media. Dr. Evans is founder of the renowned Mini-Med School at the University of Toronto. The Mini-Med School puts the public together with the University's best medical professors. The program has been made into a series for TVO, featured weekly in the *Toronto Star*, *Maclean's*, *The Globe & Mail*, and *CBC* radio.

Dr Evans' work in engaging the public has been profiled on the *National*, *Canada AM*, and *MacroWikiniomics* this year. His recently published kids book, the *Adventures of Medical Man*, was chosen as one of the 2011 top non-fiction health book for kids by the Canadian Children's Book News.

2011 Opening Plenary Session

Dr. Shoo Lee



Around the world in 80 days: EPIQ lessons for Canada

CAPHC is honoured to welcome Dr Shoo Lee as our 2011 Plenary Speaker:

The Evidence-based Practice for Improving Quality (EPIQ) project is taking best practice lessons from around the world and evaluating them for implementation in Canada. These lessons have the potential to dramatically change the delivery of perinatal and neonatal care in Canada, and significantly improve health outcomes and reduce costs of care. This session will discuss these impending changes and the implications for Canada.

Shoo Lee is a neonatologist, health economist and Professor of Paediatrics, Obstetrics & Gynecology, and Public Health at the University of Toronto. He is Director of the Canadian Neonatal Network and leads a national effort to improve the quality of care in Canadian neonatal intensive care units.

Sunday, October 16

7:00am - 7:00pm: Registration

7:30am - 8:30am: Networking Breakfast

8:00am – 10:00am: CAPHC-Canadian Paediatric Decision Support Network (CPDSN) - National Benchmarking Symposium

Back by popular demand this year's CPDSN symposium breakfast will once again engage and inspire you!

In keeping with the theme of CAPHC's 2011 conference *"Exploring the Future of Children's Health Care - What Can We Expect? How Do We Prepare?"* key leaders in child and youth health will share evidence based insights to help address both the challenges and opportunities in our changing times. Since an effective roadmap starts with good data why not jump start your conference by joining your colleagues at this session- an important first check point on your knowledge journey. As we promised and delivered at last year's symposium- relevant and timely information without the geek speak!

8:00am - 5:00pm: Canadian Family Advisory Network Annual Workshop (CFAN)

CAPHC is once again proud to welcome our delegates to the Canadian Family Advisory Network's annual workshop. This session is open to family representatives, staff liaisons associated with family advisory councils, as well as to all those with a keen interest in family centred care. The day-long session will feature dynamic speakers, practical dialogue and networking opportunities to make connections with your peers across Canada.

8:00am - 4:00pm: Canadian Network of Child and Youth Rehabilitation (CN-CYR) National Symposium

The CN-CYR National Symposium brings together members of the child and youth health community who are interested in focusing on issues related to child development and rehab. The year's rehab symposium will follow the conference theme and will be looking at the future of children's rehab services. We will take a look at virtual reality, augmentative services, and the interface between children and technology, identifying where science fiction has become reality, and taking a look into the crystal ball to see what the future might hold.

10:00am-10:30am: Networking Break

10:30am - 12:30pm: CAPHC National Patient Safety Symposium

Patient Safety and Quality Improvement are priorities to all healthcare providers and consumers. As we look to the future of healthcare, it is our collective responsibility to recognize and address the current realities of ensuring safe practices and safe environments for our children, youth and families. Our 2011 Patient Safety Symposium will bring to light the most recent patient safety research in paediatrics, as well as provide insight to our ensuring a safe and secure healthcare system in the future.

12:30pm - 1:30pm: Delegate Lunch and Networking

1:30pm - 4:00pm: Canadian Child and Youth Health Coalition (CCYHC) Annual Symposium

CAPHC is honoured once again to welcome the Canadian Child & Youth Health Coalition (CCYHC) to this year's conference. CCYHC is a collaboration of eleven major national organizational and program members working together with a common vision to advance the cause of child and youth health in Canada. Each year the Coalition selects a key topic in the area of child and youth healthcare and invites a panel of national leaders and experts to present information from perspectives relevant to a broad range of constituents and stakeholders across the continuum of child and youth health including service providers, administrators, and researchers. Currently in development, the 2011 symposium program promises to be both highly informative and timely. The Coalition looks forward to sharing further details about this event as they become available.

5:30pm - 7:30pm: Welcome to Ottawa! Meet and Greet Reception!

Program At A Glance (Continued)

Monday, October 17

6:30am - 5:00pm: Registration

7:00am - 8:15am: Networking Breakfast

8:30am - 9:30am: Welcome to Ottawa! Opening Ceremonies

9:30am - 10:30am: Keynote Speaker - Dr. Michael Evans

10:30am - 11:00am: Networking Break

11:00am - 12:00pm: Opening Plenary Speaker - Dr. Shoo Lee

12:00pm - 1:30pm: CAPHC Annual Recognition and Awards Luncheon

1:30pm - 3:00pm: National Symposium- Embracing The Future - What does it really mean to us?



As healthcare professionals, how will we respond to the anticipated changes in the future of healthcare delivery; the impact of technology in the immediate and long term future, as well as, our acceptance and/or resistance to the role of social media in our respective practices?

CAPHC is delighted to welcome Dr. Brian Goldman, Host of the CBC show White Coat, Black Art to this year's Annual Conference. Dr. Brian Goldman is one of those rare individuals with great success in more than one high-pressure field. For more than twenty years, he's been a highly regarded emergency physician at Toronto's Mount Sinai Hospital. He has also parlayed his medical expertise into an award-winning career in medical journalism.

Dr Goldman will lead this national symposium in a highly interactive panel discussion focused on the human and personal impact of our healthcare system as we embrace and prepare for the future.

3:00pm - 5:00pm: Attended Poster Session and Exhibit - Networking Reception

5:00pm - 7:00pm: Hospital Tour

- **Children's Hospital of Eastern Ontario (CHEO)**
- **Roger's House - Hospice for Paediatric Palliative Care**
- **Ottawa Children's Treatment Centre**
- **Rehab Virtual Reality Lab - Ottawa Hospital Rehab Centre**

Program At A Glance (Continued)

Tuesday, October 18

6:30am - 5:30pm: Registration

8:00am - 9:00am: Networking Breakfast

9:00am - 10:00am: CAPHC Annual General Meeting & Temperature Check!

As a CAPHC tradition, our “Temperature Check” provides an informal and highly engaging opportunity to explore a wide variety of issues that are important to the future health and well being of our children and youth. This session is designed specifically for our delegates to express their thoughts and opinions, bring forward suggestions, highlight emerging opportunities and identify areas for CAPHC to move forward on their behalf.

It is our delegates who lead this annual conference session, and we look forward to your input and participation!

10:00am - 10:30am: Networking Break

10:30am - 12:30pm: CAPHC 2011 Motivational Symposium - *Ed's Story: The Dragon Chronicles*

Ed is a trickster, a skater, a gamer, a brother, son and friend. He's the kid who moons the whole school on a dare and the guy who always sticks up for the underdog. Ed is a sensitive young man with an aggressive cancer. From Ed's journal entries, and interviews with his circle of family, friends and healthcare team, a “verbatim” portrait is drawn of a boy on the verge of adulthood fighting not only a medical battle, but a battle to experience his life on his terms.

CAPHC is honoured to bring this “live play” which was developed from clinical care experiences, to the CAPHC 2011 Annual Conference. *Ed's Story: The Dragon Chronicles*, an Atlantic Fringe Festival Hit, has been shared as public performances at Dalhousie University's Medical School, Pediatric Grand Rounds and the International Congress on Palliative Care to unanimously rave reviews.

This performance at the CAPHC Conference will be followed by discussion with several of those involved in the project, the play's development, and impact on changing practice! ***Truly a motivational symposium you will not want to miss!***

12:30pm - 2:30pm: Networking Lunch - Attended Posters & Exhibit Fair

2:30pm - 4:30pm: Concurrent Sessions:

- **Session 1: Delivering Primary Health Care to Children: The Art and Science of Translating Current Research into Future Practice.** This Concurrent Session will give participants the opportunity to inform and potentially improve primary health care for children, youth, and their families. Following presentations from a panel of experts on the current state of research in the area of primary health care, conference delegates will be given the opportunity to brainstorm on the future of primary health care delivery to children and youth. They will be asked to answer the following questions:
 - What are new potential models for delivering primary care to kids?
 - How can we test these models?
 - What over-arching lessons can we learn from current promising models?

The results of this workshop will be summarized and used by the Canadian Institutes of Health Research to help inform future research funding opportunities in the area of primary health care delivery.

Program At A Glance (Continued)

Tuesday, October 18 (Continued)

- **Session 2: From the Boardroom to the Bedside: a holistic approach to procurement that engages clinicians and maintains a fiscally responsible supply chain.** In today's fiscal pressure cooker, the supply chain is on the front line of cost containment. Because every decision could have an impact at the bedside, hospital administrators must balance competing resource needs to continue to ensure quality, patient-focused care for children and youth.

Using real-world examples from paediatric care and the hospital pharmacy realm, this panel discussion will offer:

- a unique view of the healthcare continuum for executives, materials managers and clinicians
- highlight the needs of patients and front-line care providers,
- highlight the strategic importance of supply chain in achieving positive patient outcomes, and
- the necessity of effective collaboration to deliver quality and fiscally sound patient care.

- **Session 3: Social Media and Healthcare - New Connections, Changing Boundaries** Social media is not a technology of the future, but is part of daily life for many of us. The question is how is healthcare leveraging the use of social media and social networking? Many of our institutions have dipped their toe into the social media waters to enhance patient/community outreach, dispense medical information, and share news about their latest activity. Are we fully using these tools to further our ultimate goals of engaging with our families and improving health outcomes for children and youth, and, are families, children and youth making full and good use of these tools to connect with other families, organizations and staff who are their partners? This session will not only look at how the tools of social media are affecting our children and youth from a health perspective, but will also examine how these tools can be used as a platform to engage families, deliver health services, facilitate patient care and improve health outcomes. We will also look at the risks and challenges associated with social media on a) our children and youth (ie: cyber-bullying), and b) our organizations (privacy and security of personal and health information, therapeutic boundary issues).
- **Session 4: - Health Records and Health Information: Making Information Work for Us** Many leaders in health reform have identified that a key challenge for our health system is the inability to adopt robust information systems across jurisdictions that support clinical decision making and quality improvement. Electronic health records have been promised as the answer to an efficient, safe health system, but where are we in the adoption of eHRs, and will we realize all the benefits that have been promised. Consumer or personal health records are receiving a lot of attention, but what are they, how are they different from an electronic health records, and what will be the role of our health centres in interacting with this information. What about other sources of data, such as CIHI, eCHIN, and the rest of the alphabet soup? This session will not only take a look at the road ahead for health information systems, but will also be a chance to identify opportunities for integrating various sources of information and take a look at what might be possible in extracting data that can help support better clinical decisions and quality improvement.

6:45pm - 11:00pm: CAPHC Annual Fun Night!

Program At A Glance (Continued)

Wednesday, October 19

7:00am - 3:00pm: Registration

7:30am - 8:30am: Networking Breakfast

9:00am - 12:00pm: Interactive Café – “A Brave New World of Healthcare for Children and Youth: Changing the Script”

Today’s children are tomorrow’s leaders. They are the foundation of the “knowledge economy” and the oft-forgotten counterpoint to the dire warnings about aging society.

How do we ensure this generation grows up healthy, in body and in mind?

How do we create a health system that responds to their needs and is sustainable?



CAPHC is honoured to welcome Mr André Picard who will lead a panel of experts from the fields of education, medicine, mental health, community and political advocacy to engage in a lively debate that will bring forward some very provocative and future-oriented innovation!

In keeping with the 2011 Annual Conference theme “Exploring the Future of Children’s Health Care”, the power of this “highly interactive” setting will be our ability to access the collective wisdom and passion of our speakers and delegates in bringing forth new and innovative ideas that will lead to actions to answer these key questions.

National Public Health Reporter

André Picard is one of Canada’s top health and public policy observers and commentators. Currently the public health reporter at The Globe and Mail, he has been a staff writer since 1987. He is also the author of three books and has received much acclaim for his writing and his dedication to improving healthcare. In 2010, he was awarded a National Newspaper Award as Canada’s top newspaper columnist.

12:00pm - 1:00pm: Networking Lunch

1:00pm - 2:00pm: Closing Ceremonies and a Peek at Vancouver 2012!

Business Meetings and Invitation Only Events

The CAPHC Planning committee in conjunction with many of CAPHC’s partners are planning numerous workshops and business meetings that will be held during the conference. Details for these meetings will be made available online at:

<http://conference.caphc.org/business-and-invitation-only-m/>

The Canadian Association of Paediatric Hospitals (CAPH) was co-founded in 1968 by the leaders of the Children's Hospitals in Canada. Over the subsequent three decades, many child and youth healthcare organizations across Canada underwent fundamental operational and structural changes creating a new landscape of access and healthcare delivery for children, youth and families. To better respond to these new and emerging healthcare challenges, CAPHC was established and incorporated in 2001 through a transformative process of organizational renewal of the Canadian Association of Paediatric Hospitals.

Since 2001, CAPHC has diversified its membership, partnerships and programs, to reflect its focus on health service delivery across the continuum of care. In the ten years post transformation (from CAPH), CAPHC has experienced significant growth, has achieved success in the implementation of a number of national programs, and has acted to coalesce the child and youth health service delivery community in Canada.

Today, CAPHC is proud to support forty-five member organizations that include tertiary, quaternary, community and regional hospitals, rehabilitation centres and home care provider agencies across Canada. All children's hospitals in Canada and their respective Children's Hospital Foundations are members of CAPHC, providing strong linkages to clinical care, education and research.

CAPHC's Vision Statement

The Canadian Association of Paediatric Health Centres is a recognized leader and advocate for advancing the improvement of healthcare for Canada's children and youth.

CAPHC's Mission

The mission of the Canadian Association of Paediatric Health Centres is to support member and partner organizations through education, research, and quality improvement initiatives to improve health service delivery for Canadian children and youth.

We do this by:

- Advocating for the unique character and importance of the health of children and youth;
- Identifying and responding to emerging issues and trends that impact our communities;
- Building a community of practice to share research, knowledge and expertise;
- Building strategic partnerships and facilitating collaboration;
- Leveraging opportunities to advance health service delivery priorities through education, research and improved healthcare; and
- Promoting best practices in quality improvement and patient safety.

Strategic Priorities 2009-2014

1. Establish programs and activities that address current and emerging child and youth healthcare priorities;
2. Advocate for transforming health service delivery for children and youth in Canada;
3. Connect service providers and key stakeholders to realize shared child and youth healthcare goals;
4. Foster research, broker knowledge, facilitate educational opportunities and enhance information exchange for members and stakeholders, within the child and youth healthcare community, as well as with external partners; and
5. Build capacity and enhance organizational health to ensure that CAPHC can realize organizational objectives and meet the needs of member organizations.